OCSD Families:
As we prepare for the start of the school year we want to make sure every student has the technology to begin their learning.

Chromebooks

Parents/Guardians can request a device for their students using this online form.

● Each student requires a unique form submission and you need to have the student's legal name and student ID number (Student Legal Name & Student ID# is available in ParentVUE or from your school office).
● Families without internet access can request a device by leaving a message at 503-785-7700 and follow the prompts.

Submissions will be reviewed briefly by district staff and the family will be contacted with details for device pickup.

Due to existing inventory and shipping lead times, requests will be prioritized and then fulfilled as inventory allows. Additional devices have been ordered and will arrive as soon as possible.

● Devices for families with multiple students will be prioritized as follows:
  ○ Students grades 6-12 receive their own device.
  ○ Students grades K-5 will receive 1 device per 2 students initially until orders are received, then each student will receive a device.

Internet Access

Internet Hot Spots are also available for families that need internet access. You can request a Hot Spot by completing this form or calling 503.785.7700 and follow the prompts.

You may also qualify for one of the following reduced-cost internet options.

Other Internet access options:

Comcast Internet Essentials
https://www.internetessentials.com/

CenturyLink LifeLine:
Frequently Asked Questions:

Q. I have 6 students in my household, can I fill out the form once as a family?
A. No. We are issuing devices and tracking devices by student, so each student needs a unique form submission.

Q. I enrolled in Option 2, do I get a device?
A. Students attending school via Option 1 or Option 2 will be provided a device.

Q. I am not enrolling my students in Option 1 or Option 2. Can I keep the device for their learning this year?
A. No. Families not enrolled in either program are expected to return any devices that were checked out during the spring. Returns can be done M-F (excluding holidays) from 7am-4:30pm at 1007 Harrison St, Oregon City OR 97045.

Q. I have multiple students in my household, can I get devices for all of them?
A. Yes, but it will depend on the available inventory. Families with multiple students will be handed out as follows; Students grades 6-12 get their own device. Students grades K-5 will get 1 device per 2 students initially until orders are received, then each student will receive a device.

Q. I filled out the form, how long will it take to get a device for my student?
A. Every morning, submissions are reviewed and verified in our Student Information System, then a technician will configure the device for the student and directly notify the family that it is ready for pickup.

Q. Last spring, I went to a school to pick up my devices. Why did it change?
A. Most of our schools are under construction, and remaining schools do not have enough devices left at the school.

Q. My student still has their chromebook from last spring, do I have to return it and fill out another form?
A. No. Families that requested technology last spring need to keep the devices that were provided to them and are to use them for this school year.